

# Biographical Note



**John Dew**



---

## **Dr. John R. Dew**

Serves as a member of the faculty of the Graduate School at The University of Alabama in the Consumer Quality Management program and with the College of Business Administration. Dr. Dew served as Director of Continuous Quality Improvement and Planning at The University of Alabama and retired as the Senior Vice Chancellor at Troy University in Alabama, where he was responsible for four campuses as well as teaching locations in Japan and Korea, and an extensive online educational program. Before transitioning into higher education, Dr. Dew worked for 23 years for Lockheed Martin Corporation, working on quality and strategic planning initiatives in research and manufacturing, including extensive work with environmental and safety programs. Dew earned his Doctorate in Education at the University of Tennessee and is a Fellow in the American Society for Quality, and a member of the International Academy for Quality. He is the author of five books and numerous journal articles and conference presentations. Dr. Dew served a three year appointment by the U.S. Secretary of Commerce as one of the Judges for the Malcolm Baldrige National Quality Award Program.