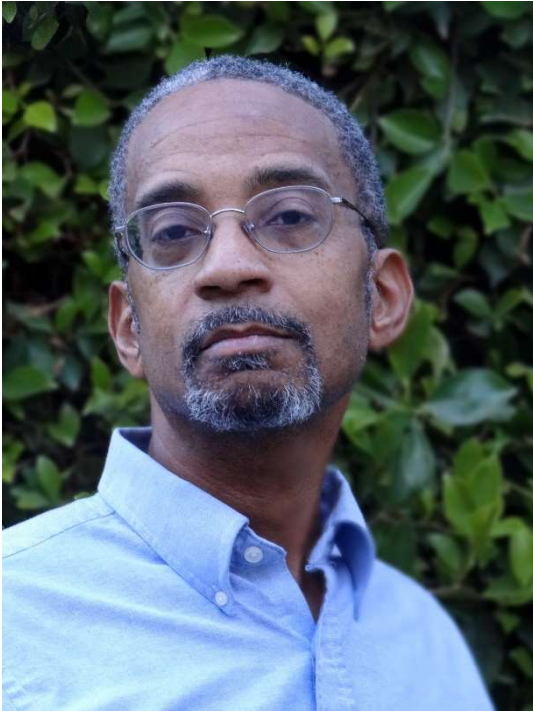


Biographical Note



Lance Coleman



Lance B. Coleman Sr.

Has a degree in Electrical Engineering Technology and is an American Society for Quality Certified Quality Engineer, Quality Auditor, Supplier Quality Professional and Six Sigma Green Belt. He was also 2016-2017 Chair, US TAG 302 – Auditing Management Systems and 2018 Chair of the ASQ Lean Enterprise Division. Lance is presently an ASQ Instructor for the Certified Quality Auditor and Certified Supplier Quality Professional Exam Preparatory courses. He is also the author of three books - (1) Managing Organizational Risk Using the Supplier Audit Program (Quality Press 2018), (2) Advanced Quality Auditing: An Auditor's Review of Risk Management, Lean Auditing and Data Analysis (Quality Press 2015) and (3) The Customer Driven Organization: Using the Kano Model (Productivity Press, 2014.) Lance has consulted and lectured throughout the United States and abroad.