

Biographical Note



Matt Fisher



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Over the past 20 years, Matt has gained extensive experience of developing Excellence Models and the associated training, processes and support required to enable effective assessment and improvement programs. As Chief Innovation Officer for The Business Excellence Institute, he plays a leading role in ensuring the success of excellence programs in both government and private sector organisations. Previously, as EFQM's Chief Operating Officer, he led the 2010 and 2013 EFQM Excellence Model reviews and revitalisation of the training and assessment portfolio.

An energetic leader, Matt has a proven track record of delivering outstanding results through his pragmatic and practical approach to business excellence.