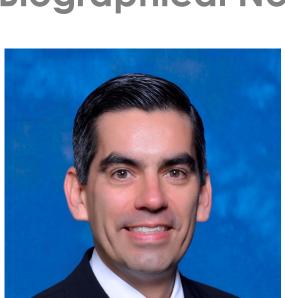
Biographical Note





Benito Flores

Benito Flores, Ph.D.

Benito is the Dean of the School of Engineering at the Universidad de Monterrey (Mexico).

He also serves as the Chair of the Board of Directors of the American Society for Quality.