

Biographical Note



Miroslav Drljača



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He is a PhD of economic science, management and organization and Research Associate and Assistant professor in engineering science, traffic and transport technology. He is engaged in quality since 1997, when he finished the education according to the European harmonized scheme, based on EOQ (European Organization for Quality) programs and gained world-recognized certifications: EOQ Quality Systems Manager, EOQ Quality Auditor, EOQ Environmental Systems Manager, EOQ Environmental Systems Auditor, EOQ Project Manager, EOQ Management System Senior Consultant, EOQ Risk Manager, EOQ Process Manager. His work includes more than 150 scientific and professional papers in Croatia and abroad. He participated on more than 150 international symposiums and conferences on quality and transport technology including two World Quality Forums organized by IAQ and four EOQ Congresses organized by EOQ. He is a member of scientific and professional associations in Croatia and abroad, including ASQ – American Society for Quality and IAQ – International Academy for Quality. He is honorary member of The Managers of Quality and Production Association, Czestochowa, Poland. He is a consultant, auditor, Assistant professor at the University North in Croatia, visiting professor at several faculties and high schools and engaged in editorial work. He has received few awards for achievements in the profession: Charter of Croatian Society for Quality 2005, Plaquettes of Croatian Quality Managers Society 2009, Lifetime Achievement Award awarded by Croatian Quality Managers Society 2016, Charter for the special contribution to promote education and quality promotion awarded by the Croatian Association for Quality 2016 and City Velika Gorica Award for Thanksgiving for Everyone's Contribution and Exceptional Achievements in Professional and Scientific Careers as well as for Selfless and Volunteer Work in Local Community (2018). He is the member of three international scientific and professional journals. He is Croatian Quality Managers Society President more than 10 years. He is a Head of Board of Directors of Oskar Edukos, Zagreb, Croatia, the EOQ Member. He had performed high managerial functions at Zagreb Airport, Ltd. including President of the Board and CEO. Also, he is a member of scientific council for traffic of Croatian Academy of Science and Arts.