

Biographical Note



Ana Paula Ramos



Ana Paula S. L. Ramos

Is Head of Corporate Quality and Process Optimization at Galp Energia.

She holds a degree in Chemical Engineering, from the Technical University of Lisbon, by the Technical Superior Institute (IST) since 1984 and several other qualifications in management.

She is a Lead Quality Auditor and held a certification as Quality Internal Auditor by APCER (Portuguese Association for Certification, a member of IQNet).

Her expertise covers areas related to petroleum products quality and applications, laboratory management and accreditation, applied investigation, customer relationship management, normalization and specification, management systems implementation and business process management.