

Biographical Note



Pedro Marques



Pedro Alexandre Marques

Head of Lean Management at Auchan Retail Portugal; Degree and PhD in Industrial Engineering from FCT NOVA; Certified Six Sigma Black Belt by the American Society for Quality and Licensed Coaching Practitioner from the Association for Coaching; Assistant Professor at the Lusófona University and Invited Lecturer at the ISLA Leiria Business School; Coordinator of the Post-graduate program in Lean & Operations Management of the Institute for Technology and Quality (ISQ); Lean Expert and Project Manager at the Expertise Centre for continuous improvement of SONAE (2017-2018), Senior Consultant at ISQ (2006-2016); Invited Lecturer at the Faculty of Engineering of the Catholic University of Portugal (2008-2012); Winner of five national and international awards from 2014 to 2019, including the Best Process Improvement Project Prize of 2015 awarded by the Portuguese Association for Quality (APQ). Author e co-author of book chapter and other international publications in Lean, Six Sigma, Quality Engineering and Management. Guest speaker in various national and international conferences.